

Su group confidential net fare rules
(applicable for reservations made on/after 01 FEB 2017)

1. Group booking must be made:

- for Economy class – in G/cl.
- for Comfort class – in A/cl.
- for Business class – in D/cl.

Pax names must be entered only after the PNR confirmation.

2. Minimum group size - 10 passengers.

3. Minimum stay without restrictions.

Maximum stay - 6 months.

4. Validity - 6 months.

5. Fare basis codes.

Reservation can be confirmed depending on group category:

- in any class (except G), fare basis code is *GV10,
where *- respective RBD
- in G class, fare basis is GGV10.

Group category is defined by Aeroflot.

6. Stopover is permitted for transfer transportation.

7. Prepayment.

7.1. 20% of confidential net fare should be paid for each seat.

The prepayment must be calculated from full assigned fare amount (CH discount does not apply) regardless of the actual number of children in the group.

7.2. Prepayment time-limit.

For groups originating from points of Russia and points of NIS («Near International Stations»: Azerbaijan, Armenia, Belarus, Kazakhstan, Kyrgyzstan, Moldova, Tajikistan, Uzbekistan, Turkmenistan, Ukraine, Georgia):

- for reservations confirmed before than 60 days before departure - not less than 60 days prior to departure.

- for reservations confirmed during the period from 60 to 30 days prior to departure
- within 5 banking days after group confirmation.
- for reservations confirmed less than 30 days prior to departure - within 3 banking days after group confirmation.

For groups originating from all other points:

- for reservations confirmed before than 45 days prior to departure - not less than 45 days prior to departure.
- for reservations confirmed less than 45 days prior to departure - within 5 banking days after group confirmation.

It is strictly prohibited to change the date of time-limit for deposit prepayment without Network Revenue Management approval.

7.3. In case of refusal from the confirmed seats, the advance payment is kept by the airline as a penalty. Refusal from 10% of confirmed seats (but not less than minimum group size 10 pax) is allowed before ticketing without any penalty according to the scheme below:

- if the group size is 10-19 seats - 10% is 1 seat
- if the group size is 20-29 seats - 10% is 2 seats
- if the group size is 30-39 seats - 10% is 3 seats

Same calculation is applies for all other bigger size groups.

In case of full refusal from all confirmed seats, refusal from 10% confirmed seats without a penalty is not allowed.

8. Ticketing.

Ticketing is strictly prohibited before receiving from SU the telex with assigned fare or SSR with telex number in PNR.

It is strictly prohibited to change the date of ticketing time-limit without Network Revenue Management approval.

Ticketing must be completed:

- for reservations confirmed before than 14 days prior to departure - not less than 14 days prior to departure.
- for reservations confirmed less than 14 days prior to departure - within 3 working days after group confirmation.

9. Penalties for refund and cancellation of confirmed seats:

- in case of full group cancellation, refund is allowed with cancellation fee according to p.9.1.
- in case of partial cancellation, refund is allowed with cancellation fee according to p.9.1 if the minimum group size (10 pax) is kept.
- cancellation of confirmed seats must be made with cancellation fee according to p.9.1.

9.1. For groups originating from points of Russia and points of NIS the penalty is:

- in period from 59 to 14 day before departure (incl) - prepayment amount;
- in period from 13 to 7 day before departure (incl) - 25% of confidential net fare;
- in period from 6 to 3 day before departure (incl) - 50% of confidential net fare;
- in period from 2 to 1 day before departure (incl) - 90% of confidential net fare;
- at the day of departure - no refund.

For groups originating from all other points:

- in period from 44 to 14 day before departure (incl)- prepayment amount;
- in period from 13 to 7 day before departure (incl)- 25% of confidential net fare;
- in period from 6 to 3 day before departure (incl)- 50% of confidential net fare;
- in period from 2 to 1 day before departure (incl)- 90% of confidential net fare;
- at the day of departure - no refund.

9.2. In case of no-show unused ticket coupons cannot to be used for further transportation/refund/changes.

9.3. Partly used ticket is non refundable.

9.4. Rules for unused taxes refund:

YQ/YR:

- refundable during ticket validity period.

Other taxes:

- if the refund (cancellation of booking) is made 40 minutes or more prior to the time of departure – refundable during ticket validity period,
- if the refund (cancellation of booking) is made less than 40 minutes prior to the time of departure (including NO-SHOW) - non-refundable.

10. Rebooking/rerouting.

Rerouting not permitted.

Rebooking of unused ticket before the journey is not permitted.

Rebooking of return date on partially used ticket is permitted but not less than 24 hours prior to the date of return with penalty of 100eur per pax.

Exception: for routes within/between points of Russia/NIS – penalty 50eur.

11. Children 2-12 years - discount 15%.

Infants under 2 years without a seat - charge 10% of confidential net fare (taxes for free).

Exception: for routes within Russia: infants under 2 years without a seat - free of charge.

12. Change to other passenger after ticketing is allowed at a charge of 100eur.

Exception: for routes within/between points of Russia/NIS – no charge applies.

13. Free ticket for tour-leader is not permitted.